
Health and Wellbeing Board
Report of the Manager, Healthwatch York

11 September 2019

Healthwatch York Annual Report and 2019/2020 Workplan

Summary

1. This report is for information, sharing details about the activities of Healthwatch York in 2018/19 (Annex A refers) with the Health and Wellbeing Board, and giving details of plans for work throughout 2019/20 (Annex B Refers).
2. The Board's attention is also directed to the item on the workplan about the York findings for the NHS Long Term Plan engagement work carried out in March and April this year.

Background

3. Healthwatch York has a legal duty to produce an Annual Report each year, by 30 June, and to share it with local and national stakeholdersⁱ. The report contains information about how Healthwatch York have fulfilled their statutory function over the past year. Also included is an update on planned and emerging activities for the year 2019/20.

Main/Key Issues to be Considered

4. Within the Healthwatch York workplan, there are references to two initiatives of importance to the city. Healthwatch York is committed to playing our part in supporting these, but can have little impact alone. Healthwatch York would like to ask the Board to consider making commitments of support to these initiatives. As major employers in the city, collectively committing to being Time to Change organisations would raise the profile of this initiative, and allow others to see how they could make their organisation more supportive of mental wellbeing in the workplace. Also, as a Board it would be helpful to confirm our commitment to 'no permanent placements' and a system that thinks Home First.

Consultation

5. As part of the Annual Report writing process, Healthwatch York commissions an evaluation of their work, engaging local stakeholders in this. A link to this is provided in the background papers section of this report.

Options

6. Health and Wellbeing Board are asked to note Healthwatch York's Annual Report 2019/19 and their summary work plan for 2019/20.
7. With regard to Time to Change the options are:
 - a. Agree to support the Time to Change initiative, and ask each Board member to sign an organisational pledge, committing to supporting our collective workforces by being mental health friendly employers, using our shared learning to help other employers in the city to make this change.
 - b. Make no collective decision, but ask Board members to consider making such a commitment within their organisation.
8. With regard to 'No Permanent Placement' and working towards a health and care system that thinks 'Home First' there is no formal pledge. The options are:
 - a. Agree our general support for this approach; or
 - b. Ask the Ageing Well Partnership to develop a formal plan for how we work across the system to embed this approach

Strategic/Operational Plans

9. The workplan for 2019/20 has been developed to support Healthwatch York in achieving the aim of reaching a wider range of people. This is whilst remaining responsive to issues in health and social care that are of concern to people in York.

Implications

10. There are no specialist implications from this report.

• Financial

There are no financial implications in this report.

- **Human Resources (HR)**

There are no HR implications in this report.

- **Equalities**

There are no equalities implications in this report.

- **Legal**

There are no legal implications in this report.

- **Crime and Disorder**

There are no crime and disorder implications in this report.

- **Information Technology (IT)**

There are no IT implications in this report.

- **Property**

There are no property implications in this report.

- **Other**

There are no other implications in this report.

Risk Management

11. There are no risks associated with the Annual Report.
12. The only risk associated with the workplan is that local priorities can change, and new themes can emerge suddenly. This impacts on the capacity to deliver existing work plans. However, this can be managed internally within the Healthwatch York team by pausing areas of work for a short time.

Recommendations

13. The Health and Wellbeing Board are asked to:
 - i. Receive Healthwatch York's Annual Report
Reason: To keep up to date with the work of Healthwatch York
 - ii. Support the first option around the Time to Change initiative

Reason: To signal our clear collective intent to play an active role in making York a mental health friendly city

iii. Support the second option around 'No permanent placement'

Reason: To make sure organisations across the Health and Social care system work together to drive the culture change required

Glossary

Abbreviations listed in order of first appearance; abbreviations used on multiple papers are only listed once against the paper they first appear in

Background paper – Independent Evaluation

GP	Doctor working in general practice
York CVS	York Centre for Voluntary Service
NHS	National Health Service
DoLS	Deprivation of Liberty Safeguards - DoLS makes sure people who cannot consent to their care arrangements in a care home or hospital are protected if those arrangements deprive them of their liberty. Arrangements are assessed to make sure they are necessary and in the person's best interests.
ADHD	Attention Deficit Hyperactivity Disorder
LGBT	Lesbian, Gay, Bisexual and Transgender
LBGT+	Lesbian, Gay, Bisexual, Transgender encompassing spectrums of gender and sexuality
BME	Black and Minority Ethnic

Annex A – Summer Magazine and Annual Report

IBS	Irritable Bowel Syndrome
ECLO	Eye Clinic Liaison Officer
BAME+	Black, Asian and Minority Ethnic plus, encompassing spectrums of ethnicity
MESMAC	'Men who have Sex with Men – Action in the Community'. It is an acronym that Yorkshire MESMAC no longer officially use, although they are often asked what it means. The name reflects both the grassroots

origins of the organisation and their commitment to a community development approach to their work.

HIV Human Immunodeficiency Virus
STI Sexually Transmitted Infection
YDAA York Dementia Action Alliance
CCG Clinical Commissioning Group
HR Human Resources
CQC Care Quality Commission

Annex B – Summary Workplan Report

STP Sustainability and Transformation Partnership
(previously Plan)
PCNs Primary Care Networks
PPGs Patient Participation Groups
LTP Long Term Plan (an NHS document setting out direction of travel for the next 10 years)
PLACE Patient-Led Assessment of the Care Environment

Contact Details

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**Report
Approved**



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Wards Affected: All

All

For further information please contact the author of the report

Background Papers:

<https://www.healthwatchyork.co.uk/wp-content/uploads/2019/08/Healthwatch-York-Evaluation-Report-2019-Final.pdf>

Annexes

Annex A - [Healthwatch York Summer Magazine and Annual Report](#)

Annex B – Summary work plan for 2019/20

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https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/262761/local_healthwatch_annual_reports_directions_2013.pdf